



APRIL 2025

Clarksville Covered Bridge, Clarksville, NH

# SAVE THE DATE: ANNUAL MEETING IS JUNE 17 AT OWL'S NEST RESORT!

We're excited to invite you to the Co-op's 86th Annual Meeting on June 17, 2025, at the beautiful Owl's Nest Resort in Thornton! Like last year's meeting, we're looking forward to a fun, family-friendly event that also gives you the opportunity to help guide our Co-op. Whether you're planning to enjoy a day full of activities or coming just for the meeting, please make a plan to join us.

## Come for the Fun, Stay for the Meeting!

During the afternoon of the 17th there will be a number of activities available including pickleball, paddleboarding, golf, tennis, swimming and more! Plus, as a Co-op member, you'll have access to these activities at free or reduced prices! Then join us for the Annual Meeting at 5:30 p.m. You'll hear from your Co-op leadership and Board of Directors about a historic year for our broadband effort and how we're making our electrical system more reliable than ever. There will be passed hors d'oeuvres and drinks - the first one's on us - and the chance to mingle with our Co-op community. We've also got a great raffle!

For all the details, RSVP and to schedule resort activities, please visit the 2025 Annual Meeting page at [nhec.com/events](http://nhec.com/events). See you June 17 at Owl's Nest Resort in Thornton!



## 2025 ANNUAL MEETING

### Join Us for Food, Fun and Friendship!

The 86th Annual Meeting of NHEC members will return to Owl's Nest Resort in Thornton for a day of resort activities, followed by the meeting of members at 5:30 p.m.

### June 17th @ Owl's Nest Resort Thornton, NH

- 12:00pm – 5:00pm** Children's activities, Paddle Boarding, Pickleball, Tennis, Golf.
- 4:30pm** Registration Opens for NHEC Annual Meeting
- 4:30pm – 5:30pm** Passed hors d'oeuvres and cash bar
- 5:30pm – 6:30pm** NHEC Annual Meeting (The Lakehouse)  
Catch up on your Co-op! Q&A with Board and Senior Leadership Team
- 6:30pm – 7:00pm** Raffle

PLEASE RSVP IF YOU PLAN TO JOIN US IN PERSON. A STREAMING BROADCAST OF THE MEETING IS ALSO AVAILABLE. FOR MORE INFORMATION AND TO RSVP, PLEASE VISIT [NHEC.COM/EVENTS](http://NHEC.COM/EVENTS).

## BOARD ELECTION STARTS MAY 13

The Co-op is governed by an 11-member Board of Directors, all of whom are elected by you! If you're a Co-op member, you'll have the opportunity to vote in the 2025 Board of Directors Election. Five seats are up for election this year, so watch for your ballot in May. It's your Co-op, thank you for making your voice heard!

### 2025 Election

**May 13:** Ballots mail and web voting opens

**June 11:** Voting closes

**June 17:** Election results announced at NHEC Annual Meeting

# WATTS HAPPENING?

## FREE Admission to Squam Lakes Natural Science Center

Thanks to a grant from the NHEC Foundation, Co-op members get free admission to the Squam Lakes Natural Science Center in Holderness on May 10, 2025. Visit and explore the open meadows, mature forests and marsh boardwalks that connect interactive natural exhibits where native animals reside: black bear, mountain lion, raptors, river otter, bobcat, and more. To claim your free admission, just tell them you're a Co-op member!

## Capital Credit Allocations Listed on April Bills

Cooperatives aren't like for-profit companies that are owned by investors. As a member of New Hampshire Electric Cooperative (NHEC), you're a part-owner of the Co-op. This means, among other things, that when the Co-op earns a profit, you are "allocated" a portion of that equity in the form of Capital Credits. You'll see that Capital Credit allocation listed on your April or May bill. It's not a credit, but a record of your patronage during the year 2024. When the Co-op's finances allow, the Board of Directors can choose to retire a portion of your Capital Credits and return it to you. To learn more about Capital Credits, please visit [nhec.com/capital-credits](http://nhec.com/capital-credits).

## DON'T GET STUCK IN THE MUD THIS SPRING

The calendar may say spring, but is it really? It's hard to tell because spring in New Hampshire can be temperamental - melting snow, snow that won't melt, mud, potholes. We're used to it with spring, but what if your internet connection is just as temperamental? Then you need to switch today to NH Broadband. It's fast and reliable because it uses state-of-the-art fiber optic technology that can meet the demands of your home and business today, and into the future.

So what's stopping you? Not only can you stream all your favorite TV shows, your local news and beloved hometown baseball team, but you can also stop paying for a lot of channels you never watch.

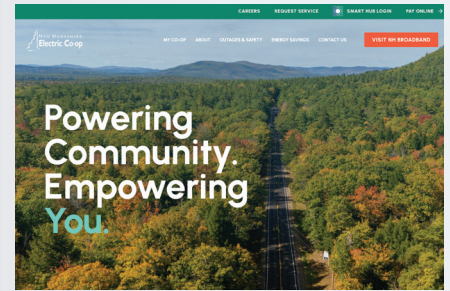
### Why You Should Be (and Could Be) Streaming with NH Broadband

Your cable bills go higher and higher for no reason, but NH Broadband is one price, with no hidden or installation fees, no gimmicks and no long-term contracts. It's time you cut the cable and unlock the power of streaming through NH Broadband, which gives you:

*On-the-Go Viewing:* You're not restricted to watching TV at home. You can stream your favorite shows and movies anywhere — on your phone, tablet, laptop, or even in the car.

## EXCITING NEWS: OUR NEW WEBSITE IS LIVE!

We're thrilled to announce the launch of our newly redesigned website! At the Co-op, we're always looking for ways to improve your experience, and our updated site is all about making it easier to find what you need—quickly and efficiently.



### A Faster, More User-Friendly Experience

We know how important it is to get the information you need without having to search. With our redesigned website, you'll find everything at your fingertips. Whether you're paying your bill, checking outage updates or requesting one of our services, our new look and feel ensures you spend less time searching and more time getting things done.

### What's New?

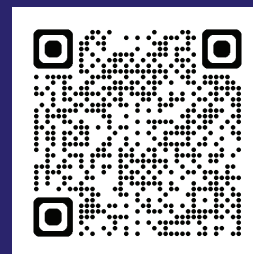
- **Improved Navigation:** Find exactly what you're looking for, faster.
- **Updated Visuals:** Pictures and stories that reflect our cooperative spirit and tell you more about the people who work every day to keep the power on.
- **Quick Access:** Easily pay your bill, report an outage or explore our energy saving programs. We invite you to explore the new website today at [www.nhec.com](http://www.nhec.com) and experience the improvements for yourself. We hope it helps you stay connected and informed more easily than ever before! Questions or comments about the new site? Please feel free to reach out to [comms@nhec.com](mailto:comms@nhec.com).

*Better Technology:* Fiber enables access to the latest tech innovations and is built to handle the future of even faster speeds and greater data transfers. It's a constantly evolving digital ecosystem unlike Cable TV's outdated infrastructure.

*No Contracts or Hidden Fees:* There are no installation fees, no long-term contracts – to put it simply, there are no gimmicks. Many cable providers like to lock you into long-term contracts, whereas NH Broadband offers far more flexibility.

*Local Connection:* Unlike the national cable and broadband companies based out of state, NH Broadband is the wholly-owned subsidiary of NH Electric Co-op.

To sign up for NH Broadband Scan the QR Code



NHBroadband.com  
(866) 431-1928



# A HOMECOMING TALL TALE

A Co-op member returns home to lead the Museum of the White Mountains

NAME: \_\_\_\_\_ Meghan Doherty  
 OCCUPATION: \_\_\_\_\_ Director, Museum of the White Mountains  
 CO-OP MEMBER FROM: \_\_\_\_\_ Woodstock  
 LOCATION: \_\_\_\_\_ 34 Highland Street, Plymouth

Growing up in Dummer, Meghan Doherty wasn't the first kid to want out of the North Country. The little town north of Berlin near the Maine border felt awfully small when she graduated high school. Naturally, the wider world beckoned. But after college in Chicago, graduate school in Wisconsin and 13 years in Kentucky, where she and her husband raised their daughter, Meghan felt the pull of home.

"As our daughter grew older, I kept wondering why we lived so far from home," she recalled. "I'm an only child, my daughter's an only child and it just felt like we were too far away."

Back in New Hampshire now since 2022 when she was named Director of Plymouth State University's Museum of the White Mountains (MWM), Meghan has gathered a collaborative of six local libraries, historical societies and museums, "to really think in depth about the past, present, and future of the White Mountains in a holistic way."

In fact, the very buildings that house those institutions demonstrate the ability of New Hampshire's mountain towns to adapt over time. Among the locations are buildings that were formerly used as a courthouse, a church, a farmhouse and a cafe that was seized by the town for back taxes. The Museum of the White Mountains itself was once a Methodist Church. It's about as New Hampshire as it gets.

"It's a great conversation piece about renewal and how these communities have to keep reinventing themselves to stay relevant as the world around them changes," Meghan said.

Reinvention and resilience are explored in depth in an exhibition that is coming to the MWM May 31 – August 9. Titled "Crossroads: Change in Rural America," it's a collaboration between the Smithsonian Institution and state humanities councils nationwide. Its appearance in New Hampshire is among the last of 37 states the exhibition will visit.

A companion exhibit, "The White Mountains: A Crossroads," will examine the past present and future of the region that

was once marketed to 19th century travelers as "The Switzerland of America." That idealized vision of the region's past is confronted today by 21st century realities, Meghan said, like a lack of affordable housing and a warming climate that threatens its economy and way of life.

For encouragement, though, she points to what she calls the "grand compromise" of the Franconia Notch Parkway, an agreement in the 1980's that resulted in the only one-lane interstate highway in America.

"That story really exemplifies the importance of the White Mountains to the state more broadly and the importance of wild and beautiful natural spaces to our state...I think it's an amazing story about both the activism in our community, the collective action to protect the natural environment and the importance of that particular stretch of what used to be Route 3 that brought all these people together to protect it."



**Museum of the White Mountains**  
at Plymouth State University

## THE MUSEUM OF THE WHITE MOUNTAINS PRESENTS

**Crossroads: Change in Rural America**  
May 31 - August 9, 2025

&  
**The White Mountains: A Crossroads**  
May 31 – September 13, 2025

More information: [plymouth.edu/mwm](http://plymouth.edu/mwm)

Inquiries: [museum.wm@plymouth.edu](mailto:museum.wm@plymouth.edu)

**Museum of the White Mountains**  
34 Highland Street, Plymouth NH



## TUFTONBORO SUBSTATION REBUILD

The rebuilding of the Tufonboro substation is well on its way as part of the Co-op's 12-year plan to upgrade substation transformers. When work is completed, the new and improved Tufonboro Substation will provide capacity for future load growth and the ability to remotely switch power to other circuits in case of outages using Supervisory Control and Data Acquisition (SCADA) technology. Improving infrastructure and upgrading technology is part of our larger commitment to reliability, one of the pillars that guides our five-year strategic plan.

The Tufonboro project, the Co-op's sixth substation rebuild, literally involves work from the ground up. It started with an entirely new foundation and moved up to the recent addition of the "brain" – known as the control house enclosure. This equipment handles many functions such as communicating directly to the control center in Plymouth through SCADA. With real time information, our control center can better manage keeping the power on or restoring the power more quickly in times of outages.

SCADA technology is already reducing restoration times for Co-op members. In another part of our service area last month, a loss of the feed from our transmission provider caused an outage for 2,000 of our members. Thanks to SCADA technology, we were able to reroute and restore power to more than half of those members within three minutes, and another 500 within seven minutes. Twenty minutes after we were alerted to the loss from our provider, all of the members had power – well before our provider's estimated time of restoration.

This is only one example of the importance of upgrading our system and better managing energy delivery, while also creating greater capacity for the future. Additionally, it highlights the importance of this 12-year plan and reaffirms our mission and commitment to our members.

Last year, the Jackson and Bridgewater substation projects were completed. Tufonboro hopes to be energized as soon as June. After Tufonboro, the Waterville Valley substation is the next project for this year.



## GET \$75 FOR THAT OLD FRIDGE OR FREEZER

If you are looking to replace your refrigerator or freezer or just want to get rid of a secondary unit you no longer need, you can receive a no-cost pickup, have it responsibly recycled, and receive a \$75 rebate if you act now or between Dec. 31.

Recycle a dehumidifier or air conditioner in combination with your refrigerator and/or freezer for an additional \$30 rebate\* (\*limited two per household per appliance type per calendar year)

### How It Works:

Eligibility: Ensure you meet the eligibility requirements listed [HERE](https://www.nhsaves.com/residential/refrigerator-and-freezer-recycling):  
[nhsaves.com/residential/refrigerator-and-freezer-recycling](https://www.nhsaves.com/residential/refrigerator-and-freezer-recycling)

Receive Your Rebate: Allow 6-8 weeks after pickup for incentive processing