

GENERAL INFORMATION

The New Hampshire Electric Cooperative, Inc., undertakes to render dependable electricity delivery service in accordance with the Tariff for Delivery Service, and Default Service and Services to Competitive Suppliers of which this General Information section is a part, as on file from time to time with the New Hampshire Public Utilities Commission and legally in effect; such undertaking being subject to the applicable rules and regulations of said Commission and to the Cooperative's rules and regulations applying to electricity delivery service requirements.

Although the Cooperative will endeavor to make the service rendered as continuous and uninterrupted as it reasonably can, electricity delivery service is subject to variations in its characteristics and/or interruptions to its continuity. Therefore, the characteristics of the electricity delivery service may be varied and/or such service to any member or members may be interrupted, curtailed, or suspended in the following described circumstances, without liability against and without recourse to the Cooperative; and the obligations of the Cooperative to render service under this Tariff are subject to such variance, interruption, curtailment, or suspension:

- a. When necessary to prevent injury to persons or damage to property.
- b. When the Cooperative has reasonable grounds for believing it necessary to protect itself from fraud.
- c. When necessary to permit the Cooperative to make repairs to or changes and improvements in a part or parts of the Cooperative's electrical facilities; such action to be taken upon reasonable notice to the members to be affected, if practicable, or without any notice in an emergency when such notification would be impracticable or would prolong a dangerous situation.
- d. When conditions in a part or parts of the transmission system with which the Cooperative's facilities are interconnected make it appear necessary for the common good.
- e. When such variance, including a reversal of supply, or such interruption, curtailment, or suspension is caused by war, flood, wind, storm, drought, strike or other cause beyond the control of the Cooperative, or by any cause except willful default or neglect on the Cooperative's part.

1. RECORDING OF AGREEMENTS.

Agreements made pursuant to this Tariff will be drawn to bind the successors in title to the member's premises and with such formalities as are required for recording in the Registry of Deeds for the applicable County in the State of New Hampshire and will be so recorded. All recording fees shall be paid by the member.

2. DEPOSITS, PAYMENTS, REFUSAL OR DISCONTINUANCE OF SERVICE

- a. The Cooperative may discontinue service for nonpayment after a bill becomes thirty (30) days overdue, or for other good cause, in accordance with the applicable statutes and rules and regulations of the New Hampshire Public Utilities Commission in effect at the time.

Service to the member may be discontinued at the location where the Cooperative furnished the service for which the overdue bill was rendered; or, if service is no longer being furnished to the member at that location, the Cooperative may discontinue service at the member's current location.

- b. Except as otherwise specifically provided in any agreement between the Cooperative and the member, charges for service furnished under this Tariff shall continue until such time as the Cooperative shall receive reasonable notice from the member of a desire to terminate the service.

3. SMALL POWER PRODUCERS (QUALIFYING FACILITY)

Purchases from Small Power Producers or wheeling for the same will be provided for in accordance with the New Hampshire Public Utilities Commission Order No. 14,797 (Docket DE 80-246) or as subsequently modified by Commission Orders.

Total requirements of Small Power Producers will be furnished under the appropriate class of this Tariff, the Cooperative's Terms and Conditions and Schedule of Fees and Charges. Partial requirements will be priced by Special Contract subject to the approval of the Public Utilities Commission.

SIMULTANEOUS PURCHASE AND SALE is an arrangement whereby a Qualifying Facility's entire output is considered to be sold to the utility, while power used internally by the Qualifying Facility is considered to be simultaneously purchased from the utility by the Qualifying Facility; NET PURCHASES OR SALE is an arrangement whereby output of a Qualifying Facility is considered to be used to the extent needed for the Qualifying Facility's internal needs while any additional power needed by the Qualifying Facility is purchased from the utility whereas any surplus power generated by the Qualifying Facility is sold to the utility as surplus.