



Schedule of Fees

Effective January 1, 2024

| Description of Fee | T&C Section | Notes | Single Phase | Multi Phase |
|---|-------------|--|--|--|
| Service Dispatch | | | | |
| Crew dispatched to non-NHEC equipment service interruption | A.3 | | \$700 | \$700 |
| Establish/Re-establish Connection | | | | |
| Standard Connection/Reconnection | | | | |
| If no one needs to go | B | | \$20 | \$20 |
| If employee goes during business hours - Meter Read Only | B | | \$130 | \$130 |
| If employee goes during business hours - Connect Service | B | | \$130 | \$440 |
| If employee goes during non-business hours - Connect Service | B | | \$260 | \$675 |
| If employee goes - residential owner with multiple meters - Meter Read or Connect Service | B | For each additional meter. | \$35 | N/A |
| Reconnection After Disconnection for Less Than Minimum Term of Service | | | | |
| If no one needs to go | B | We shall reconnect service upon your request. When you have been the customer of record, or a member of the same household as the customer of record, at the same service location, these fees shall apply if you disconnect then reconnect after a period of less than 12 months. | \$210 | \$450 |
| If employee goes during business hours | B | | \$400 | \$975 |
| If employee goes during non-business hours | B | | \$670 | \$1,185 |
| Reconnection After Disconnection for Non-Payment | | | | |
| If no one needs to go | G.7 | We shall reconnect service upon your request and these fees shall apply when: The delinquent balance is paid, or you provide evidence of an agreement with a municipal official pursuant to RSA 165, or with another social service agency, to pay the current amount due. | \$30 | \$30 |
| If employee goes during business hours | G.7 | | \$185 | \$445 |
| If employee goes during non-business hours | G.7 | | \$285 | \$680 |
| Collections and Metering | | | | |
| Collection Fee | F.7 | This fee is charged if a collector has to visit your property for the purpose of collecting past due amounts (in accordance with 1203.11.Q) | \$45 | \$45 |
| Collection Recovery Fee | F.9 | This is the percentage that will be charged for any Final Bill Indebtedness previously held at a collection agency that is transferred at the time of reestablishing service. | 17.50% | 17.50% |
| Deposit for New Metered Service | C.1, C.2 | We may waive and/or adjust the amount of the deposit at our discretion if other information is obtained. | \$350 | \$750 |
| Interest on Security Deposits | C.4 | The interest rate we will pay for funds we hold, applied quarterly. | CFC Daily Fund Rate less 50 basis points | CFC Daily Fund Rate less 50 basis points |
| Late Payment Fee | F.1 | Bills for electric service are rendered monthly. Any amount not paid by the next billing date is considered a delinquent balance and a late payment fee will be added each month as specified. | 1.50% | 1.50% |
| Meter Test Fee | L.3 | At your request, we will perform additional tests or inspections of your meter for a non-refundable testing fee. | \$180 | \$360 |
| Returned Check Fee | F.3 | We will apply this per occurrence when checks (paper and electronic) credited to your account are returned by your bank. | \$35 | \$35 |



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| Temporary Service | | | | |
| Never Becomes Permanent - TS100 | | | | |
| Standard Fee; We provide transformer and conductor | | | \$1,470 | Estimated Cost |
| We provide transformer, you provide conductor | | | \$1,470 | Estimated Cost |
| Transformer not necessary, we provide conductor | M.3.a | For a temporary service that will not become a permanent service, you will pay a standard service fee. | \$1,220 | Estimated Cost |
| Transformer not necessary, you provide conductor | | | \$1,220 | Estimated Cost |
| Per extra pole | | | \$1,780 | Estimated Cost |
| Non-standard work | | | Estimated Cost | Estimated Cost |
| Temporary Relocation of Permanent Service | | | | |
| Standard Fee | | When an existing service needs to be temporarily relocated during the renovation of your premises and then permanently reinstalled, you will pay a service fee, if it is deemed to be a non-safety related issue. | \$560 | Estimated Cost |
| Additional installation of equipment necessary | M.4.b, P.8 | | Estimated Cost | Estimated Cost |
| Non-standard work | | | Estimated Cost | Estimated Cost |
| Temporary Will Become Permanent Service | | | | |
| Standard Fee | M.4.c, P.2.a | A temporary service is installed to provide power during the construction phase of a project while provisions are made for a permanent service. | \$560 | Estimated Cost |
| Outdoor Lighting | | | | |
| LED Rates LGT15 Through LGT21 | | | | |
| Installation of fixture within 1 year of removal | O.5 | A Site Visit Fee will also apply. | \$720 | |
| Replacement of LED fixture with another LED fixture within 5 years | O.3.b | A Site Visit Fee will also apply. | \$300 | |
| Construction Related | | | | |
| New Single-Phase Service P.2.b.01 | | | | |
| Overhead Up To 400 Amps Self-Contained | | | | |
| Construction | | | Estimated cost with up to \$2,400 allowance | |
| Transformer Fee | | Included in Construction Allowance | Included | |
| Overhead Greater Than 400 Amps | | | | |
| Construction | | | Estimated Cost | |
| Transformer Fee | | | \$2,380 | |
| Underground Up To 400 Amps Self-Contained | | | | |
| Construction | | | Estimated cost with up to \$3,200 allowance | |
| Transformer Fee | | Included in Construction Allowance | Included | |
| Underground Greater Than 400 Amps | | | | |
| Construction | | | Estimated Cost | |
| Transformer Fee | | | \$2,820 | |



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| Construction Related (Continued) | | | | |
| New Multi-Phase Service | | | | |
| P.2.b.02 | | | | |
| Overhead | | | | |
| Construction | | | Estimated Cost | |
| Transformer Fee - Basic | | Demand less than 50 kW | | \$1,900 |
| Transformer Fee - Large Basic | | Demand greater than or equal to 50 kW but less than 150 kW | | \$3,600 |
| Transformer Fee - Industrial | | Demand greater than or equal to 150 kW | | \$7,150 |
| Underground | | | | |
| Construction | | | Estimated Cost | |
| Transformer Fee - Basic | | Demand less than 50 kW | | \$8,400 |
| Transformer Fee - Large Basic | | Demand greater than or equal to 50 kW but less than 150 kW | | \$10,360 |
| Transformer Fee - Industrial - Transformer Less Than 500 kVA | | Demand greater than or equal to 150 kW | | \$11,510 |
| Transformer Fee - Industrial - Transformer Greater Than or Equal to 500 kVA | | Demand greater than or equal to 150 kW | | Estimated Cost |
| Backbone Developments | | | | |
| Underground Discount Per Foot | P.2.b.03 | Distribution infrastructure that uses two or more electric distribution transformers and provides electric service to individual structures. | \$6.00 | \$6.00 |
| Modification of Existing Services Less Than 50 kW | | | | |
| NHEC Initiated | P.4.f.1 | | No Charge | No Charge |
| Increased Load | P.4.f.2 | When increasing the main breaker size of your self-contained single-phase service. | Estimated Cost with up to \$1,000 allowance | N/A |
| Net Metering | P.4.f.3 | You are responsible for all costs of equipment, installation, and system modifications or improvements. | Estimated Cost | Estimated Cost |
| Conversion of Overhead to Underground Service | P.4.f.4 | If your self-contained single-phase service is overhead and the modification results in building self-contained single-phase underground service. | Estimated Cost with up to \$3,200 allowance | N/A |
| Aesthetic or Convenience Relocation of Meter | P.4.f.5 | | \$520 | \$520 |
| Safety Related Relocation of Meter | P.4.f.6 | | No Charge | No Charge |
| All Other Modifications | P.4.f.7 | | Estimated Cost | Estimated Cost |
| Other Fees | | | | |
| Site Visit Fee | P | To initiate a new or to modify an electric service this fee must be paid prior to scheduling a meeting with a representative of the Cooperative. | \$310 | \$310 |
| Member Built Line Fee | P.3 | In the rare circumstances where a "member-built" approach is a workable option, you have the responsibility of adhering to our Terms and Conditions and Engineering and Construction Standards, including any Intercompany Agreements currently in place. | \$2,080 | \$2080 (plus transformer fee) |
| Transformer Related - Primary Service | | | | |
| Rental Fee | J, P | Transforming equipment provided by us. | | Minimum of 60 months |
| Transformation Fee | J, P | Transformation provided from our distribution system. | | Fee Equal To 15% of Equivalent Cost |



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|---|-------------|---|--------------|-------------|
| Deeds, Easements, and Permits | | | | |
| Notes: | | The amount paid to us will be "per agreement" amount plus the "Government Agency Fee". The Government Agency Fee portion may vary from the amount shown depending on current government agency regulations. We will provide a service to you to assist in obtaining these documents, but provide no guarantee of success, as you remain ultimately responsible for obtaining all such documents. All agreements made pursuant to the Terms and Conditions will be drawn to bind the successors in title to your premises and with such formalities as are required for recording in the Registry of Deeds for the applicable county in New Hampshire. | | |
| Per Easement (Up to 10) | | | | |
| Cooperative Fee | Q | | \$90 | \$90 |
| Government Agency Fee | Q | | \$81 | \$81 |
| Per Easement (More than 10) | | | | |
| Cooperative Fee | Q | | \$60 | \$60 |
| Government Agency Fee | Q | | \$81 | \$81 |
| Recording of Other Agreements | | | | |
| Cooperative Fee | Q | | \$150 | \$150 |
| Government Agency Fee | Q | | \$65 | \$65 |
| Liens | | | | |
| Cooperative Fee | Q | | \$150 | \$150 |
| Government Agency Fee | Q | | \$65 | \$65 |
| Special Permits - National Forest | | | | |
| Cooperative Fee | Q | | \$240 | \$240 |
| Government Agency Fee | Q | | \$0 | \$0 |
| Special Permits - Railroad Crossing | | | | |
| Cooperative Fee | Q | | \$820 | \$820 |
| Government Agency Fee | Q | | \$1,260 | \$1,260 |
| Special Permits - Scenic Road | | | | |
| Cooperative Fee | Q | | \$1,240 | \$1,240 |
| Government Agency Fee | Q | | \$0 | \$0 |
| Special Permits - State Land | | | | |
| Cooperative Fee | Q | | \$240 | \$240 |
| Government Agency Fee | Q | | \$0 | \$0 |
| Special Permits - Water Crossing | | | | |
| Cooperative Fee | Q | | \$1,130 | \$1,130 |
| Government Agency Fee | Q | | \$2,530 | \$2,530 |
| Special Permits - Right-of-Way Encroachments (Other Utilities) | | | | |
| Cooperative Fee | Q | | \$260 | \$260 |
| Government Agency Fee | Q | | \$0 | \$0 |
| Request for Information - Pole Records | | | | |
| Cooperative Fee | Q | | \$250 | \$250 |
| Government Agency Fee | Q | | \$0 | \$0 |
| Request for Information - Right of Way Abandonment Requests | | | | |
| Cooperative Fee | Q | If you request us to release an existing Right of Way. | Actual Cost | Actual Cost |
| Government Agency Fee | Q | | \$0 | \$0 |



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| Deeds, Easements, and Permits (Continued) | | | | |
| Request for Information - Right of Way Encroachment of NHEC | | | | |
| Cooperative Fee | Q | If you request to encroach upon our Right of Way. | Actual Cost | Actual Cost |
| Government Agency Fee | Q | | \$0 | \$0 |
| Request for Information - Right of Way Property Disputes | | | | |
| Cooperative Fee | Q | We can only provide information regarding our existing Right of Way interest on private property. | Actual Cost | Actual Cost |
| Government Agency Fee | Q | | \$0 | \$0 |
| Request for Information - Right of Way Requests | | | | |
| Cooperative Fee | Q | Right of Way documents are a matter of public record and can be obtained from the various state and municipal offices. | \$500 | \$500 |
| Government Agency Fee | Q | | \$0 | \$0 |
| Net Metering and Renewable Energy | | | | |
| Net Metering | | | | |
| Interconnection Application Fee | X | Applies when total AC inverter nameplate at the service location is greater than 10 kW. | \$150 | \$150 |
| Interconnection Site Visit Fee | X | Applies for each subsequent trip we make if your interconnection-facility fails inspection. | \$320 | \$320 |
| Renewable Energy | | | | |
| Co-op Renewable Choice Fee - Per block of 100 kWh | W | Each block represents 100 kWh of renewable energy attributes. | \$3 | \$3 |
| Renewable Energy Monitoring Fee | V | | \$3 | \$3 |
| Go Beyond The Peak! Demand Response | | | | |
| Program Incentive Credits - Electric Water Heat | | | | |
| Program Incentive Credits - Electric Water Heat | Y | | \$4 | \$4 |
| Program Incentive Credits - Space Heating - Electro Thermal Storage and/or Other Resistance Heat (Nov.-June Bills) | | | | |
| Less than 40 kW | Y | | \$10 | \$10 |
| Equal to or more than 40 kW and Less than 60 kW | Y | | \$20 | \$20 |
| Equal to or more than 60 kW and Less than 80 kW | Y | | \$30 | \$30 |
| Equal to or more than 80 kW and Less than 100 kW | Y | | \$40 | \$40 |
| Equal to or more than 100 kW and Less than 120 kW | Y | | \$50 | \$50 |
| Equal to or more than 120 kW and Less than 140 kW | Y | | \$60 | \$60 |
| Equal to or more than 140 kW and Less than 160 kW | Y | | \$70 | \$70 |
| Equal to or more than 160 kW and Less than 180 kW | Y | | \$80 | \$80 |
| Equal to or more than 180 kW | Y | | \$90 | \$90 |



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| Energy Suppliers | | | | |
| Notes: These fees apply to energy suppliers interfacing with the Cooperative. These fees do not apply to members. | | | | |
| Supplier Setup Fee – Standard Billing | Tariff | For suppliers choosing the standard-billing option | \$400 | \$400 |
| Supplier Setup Fee – Consolidated Billing | Tariff | For suppliers choosing the consolidated-billing option | \$480 | \$480 |
| Custom Programming | Tariff | Per hour | \$110 | \$110 |
| Consolidated Billing Fee | Tariff | Per account per month | \$0.60 | \$0.60 |
| Historical Hourly Interval Usage Data | Tariff | Per account per month, if available | \$25 | \$25 |