

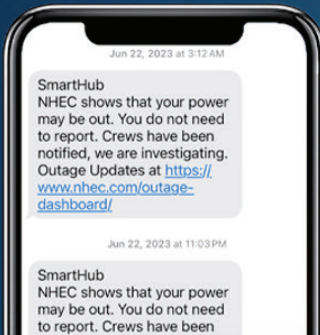
NEW HAMPSHIRE Electric Co-op

SEPTEMBER 2024

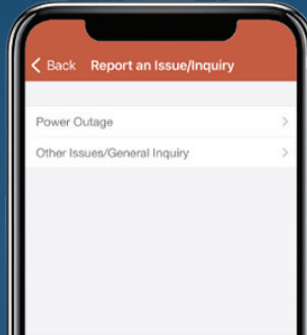
CAMPTON, NH

Get SmartHub and Get Connected!

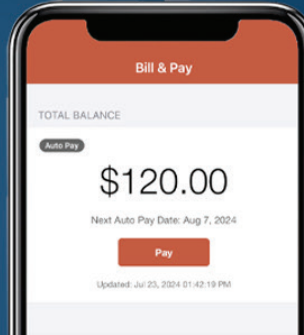
Text Message Updates



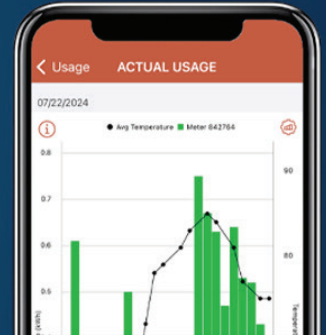
Report an Outage



Manage Payments



View Usage



Make managing your NHEC account even easier with SmartHub as your account manager. Use it to pay bills online and stay on top of all aspects of your NHEC electric account. With SmartHub, you can:

- View your hourly energy use
- Report an outage and get restoration updates
- Sign up for text & email notifications
- Secure bill pay & billing history

To launch SmartHub or enroll as a first-time user, just click the LOGIN button at the top of our website homepage at www.nhec.com. Or, get SmartHub to go by downloading the SmartHub app on your mobile device!



Scan to download the SmartHub Mobile App for Android and IOS



Got an Outage? Get SmartHub!

When the power goes out, you don't want to be searching for a phone number. The fastest, easiest way to report that outage is via the SmartHub app.

Download the SmartHub app for your mobile device and we'll send you restoration updates and confirm that your power is back on. It's perfect for full-time and seasonal homeowners!





Incentives Up to \$750 on Heat Pump Water Heaters

Your water heater is the second largest energy user in your home — after heating and cooling systems — using more energy than your refrigerator, clothes washer, dishwasher and dryer combined. ENERGY STAR® certified heat pump water heaters can save more than \$550 a year*. With those annual savings, heat pump water heaters typically pay for themselves in about three years. They also qualify for federal tax credits!

How They Work

Heat pump water heaters pull heat from the surrounding air, compress it and transfer it to the water in your tank. This means they can be up to four times more efficient than a conventional water heater.

Other Benefits

- No combustion or on-site fuel storage
- Less maintenance
- Heat pump water heaters cool and dehumidify as they operate

\$750 Incentive

As an NHSaves® utility partner, NHEC offers its members instant incentives of \$750 on the purchase of 40-gallon through 80-gallon heat pump water heaters. To learn more or apply for rebates, visit www.NHSaves.com.

*SOURCE: energystar.gov

Disposal of Fleet & Equipment

NHEC will be offering vehicles and equipment that are being retired from service to members, employees and retirees through a bidding process. All questions and procedures will be answered during the two vehicle and equipment viewing dates listed.

Please note that NHEC Member Solutions representatives cannot answer questions regarding vehicles and equipment being offered.

For more information, including an updated list of vehicles and equipment, see the NEWS & EVENTS listing at www.nhec.com.

Viewing dates and times:

- October 9, 2024, 9 a.m. to 6 p.m.
- October 10, 2024, 9 a.m. to 6 p.m.

Bids due: October 25, 2024

Vehicle viewing location:

NHEC Vehicle Maintenance facility
533 Tenney Mountain Highway, Plymouth, NH



Meredith, Center Harbor, Holderness... NH Broadband Is Here!

NH Broadband is bringing fast, reliable internet service to the heart of the Lakes Region. NHEC members in Meredith, Center Harbor and Holderness can sign up NOW to join the largest fiber-optic network in the region.

Frustrated with the speed and service of your current provider? Upgrade to NH Broadband and enjoy speeds up to 2-Gig symmetrical (upload/download). Backed by New Hampshire Electric Cooperative and its 85 years of service to rural New Hampshire, NH Broadband is your locally owned alternative to slow cable and DSL internet.

Check availability or order service at NHbroadband.com.

Since 2020, NH Broadband has installed over 1,500 miles of fiber-optic line in New Hampshire, with high-speed service available to more than 15,000 NHEC members (see list of towns currently served)

This Fall and through 2025, we plan to double the number of communities where fiber service is available, including areas in and around Alton, Bartlett, Sunapee, Tuftonboro, and more. NH Broadband is moving fast – sign up now to schedule your installation!

COMMUNITIES SERVED

Acworth	Dorchester	New Hampton
Bridgewater	Ellsworth	Plymouth
Bristol	Haverhill	Rumney
Campton	Holderness	Sandwich
Canaan	Lisbon	Thornton
Center Harbor	Meredith	Warren
Colebrook	Monroe	Wentworth





12 WAYS TO PREPARE



**Sign up
for Alerts
and Warnings**



Make a Plan



**Save for a
Rainy Day**



**Practice
Emergency
Drills**



**Test Family
Communication
Plan**



**Safeguard
Documents**



**Plan with
Neighbors**



**Make Your
Home
Safer**



**Know
Evacuation
Routes**



**Assemble or
Update
Supplies**



**Get Involved in
Your Community**



**Document and
Insure Property**

September Is National Preparedness Month

Your family may not be together if a disaster strikes, so it's important to plan for what you'll do and where you'll go. A Family Emergency Plan will help you contact one another and reconnect if separated. Establish a family meeting place that's familiar and easy to find.

Step 1:

Put a plan together by discussing the questions below with your family, friends or household to start your emergency plan.

1. How will I receive emergency alerts and warnings?
2. What is my shelter plan?
3. What is my evacuation route?
4. What is my family/household communication plan?
5. Do I need to update my emergency preparedness kit?

Step 2:

Consider specific needs in your household.

Tailor your plans and supplies to your specific daily living needs and responsibilities. Keep these factors in mind when developing your plan:

- Different ages of members within your household
- Responsibilities for assisting others
- Dietary needs
- Medical needs including prescriptions and equipment
- Disabilities or access and functional needs including devices and equipment
- Pets or service animals

Step 3:

Create a Family Emergency Plan

Make a Family Emergency Plan quickly and easily with the fillable form located here: www.ready.gov/plan-form

Your Co-op, Your Community

Meet the 2024 NHEC Foundation Scholarship Winners

Congratulations to the winners of the 2024 NHEC Foundation Scholarship awards! These young Co-op members will each receive grants of \$1,500 to further their educations. Are you a Co-op member attending a college, university or vocational school? Consider applying next year! For all the details and scholarship applications, visit www.nhec.com/nhec-foundation/scholarships.

Benjamin Abromowich
Meredith




Wentworth Institute of Technology
Freshman

Kayla Carpenter
Alton



Keene State College
Sophomore

John Paul Donovan
Deerfield




University of New Hampshire
Freshman

Caroline Goren
Moultonborough



Plymouth State University
Senior

Hannah Hartley
Ossipee



NHTI
Freshman

Tyler McPhail
Moultonborough



Southern New Hampshire University
Sophomore