



Schedule of Fees

Effective August 1, 2024

Description of Fee	T&C Section	Notes	Single Phase	Multi Phase
Service Dispatch				
Crew dispatched to non-NHEC equipment service interruption	A.3		\$700	\$700
Establish/Re-establish Connection				
Standard Connection/Reconnection				
If no one needs to go	B		\$20	\$20
If employee goes during business hours - Meter Read Only	B		\$130	\$130
If employee goes during business hours - Connect Service	B		\$130	\$440
If employee goes during non-business hours - Connect Service	B		\$260	\$675
If employee goes - residential owner with multiple meters - Meter Read or Connect Service	B	For each additional meter.	\$35	N/A
Reconnection After Disconnection for Less Than Minimum Term of Service				
If no one needs to go	B	We shall reconnect service upon your request. When you have been the customer of record, or a member of the same household as the customer of record, at the same service location, these fees shall apply if you disconnect then reconnect after a period of less than 12 months.	\$210	\$450
If employee goes during business hours	B		\$400	\$975
If employee goes during non-business hours	B		\$670	\$1,185
Reconnection After Disconnection for Non-Payment				
If no one needs to go	G.7	We shall reconnect service upon your request and these fees shall apply when: The delinquent balance is paid, or you provide evidence of an agreement with a municipal official pursuant to RSA 165, or with another social service agency, to pay the current amount due.	\$30	\$30
If employee goes during business hours	G.7		\$185	\$445
If employee goes during non-business hours	G.7		\$285	\$680
Collections and Metering				
Collection Fee	F.7	This fee is charged if a collector has to visit your property for the purpose of collecting past due amounts (in accordance with 1203.11.Q)	\$45	\$45
Collection Recovery Fee	F.9	This is the percentage that will be charged for any Final Bill Indebtedness previously held at a collection agency that is transferred at the time of reestablishing service.	17.50%	17.50%
Deposit for New Metered Service	C.1, C.2	We may waive and/or adjust the amount of the deposit at our discretion if other information is obtained.	\$350	\$750
Interest on Security Deposits	C.4	The interest rate we will pay for funds we hold, applied quarterly.	CFC Daily Fund Rate less 50 basis points	CFC Daily Fund Rate less 50 basis points
Late Payment Fee	F.1	Bills for electric service are rendered monthly. Any amount not paid by the next billing date is considered a delinquent balance and a late payment fee will be added each month as specified.	1.50%	1.50%
Meter Test Fee	L.3	At your request, we will perform additional tests or inspections of your meter for a non-refundable testing fee.	\$180	\$360
Returned Check Fee	F.3	We will apply this per occurrence when checks (paper and electronic) credited to your account are returned by your bank.	\$35	\$35



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Temporary Service				
Never Becomes Permanent - TS100				
Standard Fee; We provide transformer and conductor			\$1,470	Estimated Cost
We provide transformer, you provide conductor			\$1,470	Estimated Cost
Transformer not necessary, we provide conductor	M.3.a	For a temporary service that will not become a permanent service, you will pay a standard service fee.	\$1,220	Estimated Cost
Transformer not necessary, you provide conductor			\$1,220	Estimated Cost
Per extra pole			\$1,780	Estimated Cost
Non-standard work			Estimated Cost	Estimated Cost
Temporary Relocation of Permanent Service				
Standard Fee		When an existing service needs to be temporarily relocated during the renovation of your premises and then permanently reinstalled, you will pay a service fee, if it is deemed to be a non-safety related issue.	\$560	Estimated Cost
Additional installation of equipment necessary	M.4.b, P.8		Estimated Cost	Estimated Cost
Non-standard work			Estimated Cost	Estimated Cost
Temporary Will Become Permanent Service				
Standard Fee	M.4.c, P.2.a	A temporary service is installed to provide power during the construction phase of a project while provisions are made for a permanent service.	\$560	Estimated Cost
Outdoor Lighting				
LED Rates LGT15 Through LGT21				
Installation of fixture within 1 year of removal	O.5	A Site Visit Fee will also apply.	\$720	
Replacement of LED fixture with another LED fixture within 5 years	O.3.b	A Site Visit Fee will also apply.	\$300	
Construction Related				
New Single-Phase Service P.2.b.01				
Overhead Up To 400 Amps Self-Contained				
Construction			Estimated cost with up to \$2,400 allowance	
Transformer Fee		Included in Construction Allowance	Included	
Overhead Greater Than 400 Amps				
Construction			Estimated Cost	
Transformer Fee			\$2,380	
Underground Up To 400 Amps Self-Contained				
Construction			Estimated cost with up to \$3,200 allowance	
Transformer Fee		Included in Construction Allowance	Included	
Underground Greater Than 400 Amps				
Construction			Estimated Cost	
Transformer Fee			\$2,820	



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Construction Related (Continued)				
New Multi-Phase Service				
P.2.b.02				
Overhead				
Construction			Estimated Cost	
Transformer Fee - Basic		Demand less than 50 kW		\$1,900
Transformer Fee - Large Basic		Demand greater than or equal to 50 kW but less than 150 kW		\$3,600
Transformer Fee - Industrial		Demand greater than or equal to 150 kW		\$7,150
Underground				
Construction			Estimated Cost	
Transformer Fee - Basic		Demand less than 50 kW		\$8,400
Transformer Fee - Large Basic		Demand greater than or equal to 50 kW but less than 150 kW		\$10,360
Transformer Fee - Industrial - Transformer Less Than 500 kVA		Demand greater than or equal to 150 kW		\$11,510
Transformer Fee - Industrial - Transformer Greater Than or Equal to 500 kVA		Demand greater than or equal to 150 kW		Estimated Cost
Backbone Developments				
Underground Discount Per Foot	P.2.b.03	Distribution infrastructure that uses two or more electric distribution transformers and provides electric service to individual structures.	\$6.00	\$6.00
Modification of Existing Services Less Than 50 kW				
NHEC Initiated	P.4.f.1		No Charge	No Charge
Increased Load	P.4.f.2	When increasing the main breaker size of your self-contained single-phase service.	Estimated Cost with up to \$1,000 allowance	N/A
Net Metering	P.4.f.3	You are responsible for all costs of equipment, installation, and system modifications or improvements.	Estimated Cost	Estimated Cost
Conversion of Overhead to Underground Service	P.4.f.4	If your self-contained single-phase service is overhead and the modification results in building self-contained single-phase underground service.	Estimated Cost with up to \$3,200 allowance	N/A
Aesthetic or Convenience Relocation of Meter	P.4.f.5		\$520	\$520
Safety Related Relocation of Meter	P.4.f.6		No Charge	No Charge
All Other Modifications	P.4.f.7		Estimated Cost	Estimated Cost
Other Fees				
Site Visit Fee	P	To initiate a new or to modify an electric service this fee must be paid prior to scheduling a meeting with a representative of the Cooperative.	\$310	\$310
Member Built Line Fee	P.3	In the rare circumstances where a "member-built" approach is a workable option, you have the responsibility of adhering to our Terms and Conditions and Engineering and Construction Standards, including any Intercompany Agreements currently in place.	\$2,080	\$2080 (plus transformer fee)
Transformer Related - Primary Service				
Rental Fee	J, P	Transforming equipment provided by us.		Minimum of 60 months
Transformation Fee	J, P	Transformation provided from our distribution system.		Fee Equal To 15% of Equivalent Cost



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Deeds, Easements, and Permits				
Notes:		The amount paid to us will be "per agreement" amount plus the "Government Agency Fee". The Government Agency Fee portion may vary from the amount shown depending on current government agency regulations. We will provide a service to you to assist in obtaining these documents, but provide no guarantee of success, as you remain ultimately responsible for obtaining all such documents. All agreements made pursuant to the Terms and Conditions will be drawn to bind the successors in title to your premises and with such formalities as are required for recording in the Registry of Deeds for the applicable county in New Hampshire.		
Per Easement (Up to 10)				
Cooperative Fee	Q		\$90	\$90
Government Agency Fee	Q		\$81	\$81
Per Easement (More than 10)				
Cooperative Fee	Q		\$60	\$60
Government Agency Fee	Q		\$81	\$81
Recording of Other Agreements				
Cooperative Fee	Q		\$150	\$150
Government Agency Fee	Q		\$65	\$65
Liens				
Cooperative Fee	Q		\$150	\$150
Government Agency Fee	Q		\$65	\$65
Special Permits - National Forest				
Cooperative Fee	Q		\$240	\$240
Government Agency Fee	Q		\$0	\$0
Special Permits - Railroad Crossing				
Cooperative Fee	Q		\$820	\$820
Government Agency Fee	Q		\$1,260	\$1,260
Special Permits - Scenic Road				
Cooperative Fee	Q		\$1,240	\$1,240
Government Agency Fee	Q		\$0	\$0
Special Permits - State Land				
Cooperative Fee	Q		\$240	\$240
Government Agency Fee	Q		\$0	\$0
Special Permits - Water Crossing				
Cooperative Fee	Q		\$1,130	\$1,130
Government Agency Fee	Q		\$2,530	\$2,530
Special Permits - Right-of-Way Encroachments (Other Utilities)				
Cooperative Fee	Q		\$260	\$260
Government Agency Fee	Q		\$0	\$0
Request for Information - Pole Records				
Cooperative Fee	Q		\$250	\$250
Government Agency Fee	Q		\$0	\$0
Request for Information - Right of Way Abandonment Requests				
Cooperative Fee	Q	If you request us to release an existing Right of Way.	Actual Cost	Actual Cost
Government Agency Fee	Q		\$0	\$0



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Deeds, Easements, and Permits (Continued)				
Request for Information - Right of Way Encroachment of NHEC				
Cooperative Fee	Q	If you request to encroach upon our Right of Way.	Actual Cost	Actual Cost
Government Agency Fee	Q		\$0	\$0
Request for Information - Right of Way Property Disputes				
Cooperative Fee	Q	We can only provide information regarding our existing Right of Way interest on private property.	Actual Cost	Actual Cost
Government Agency Fee	Q		\$0	\$0
Request for Information - Right of Way Requests				
Cooperative Fee	Q	Right of Way documents are a matter of public record and can be obtained from the various state and municipal offices.	\$500	\$500
Government Agency Fee	Q		\$0	\$0
Net Metering and Renewable Energy				
Net Metering				
Interconnection Application Fee	X	Applies when total AC inverter nameplate at the service location is greater than 10 kW.	\$150	\$150
Interconnection Site Visit Fee	X	Applies for each subsequent trip we make if your interconnection-facility fails inspection.	\$320	\$320
Renewable Energy				
Renewable Energy Monitoring Fee	V		\$3	\$3
Go Beyond The Peak! Demand Response				
Program Incentive Credits - Electric Water Heat				
Program Incentive Credits - Electric Water Heat	Y		\$4	\$4
Program Incentive Credits - Space Heating - Electro Thermal Storage and/or Other Resistance Heat (Nov.-June Bills)				
Less than 40 kW	Y		\$10	\$10
Equal to or more than 40 kW and Less than 60 kW	Y		\$20	\$20
Equal to or more than 60 kW and Less than 80 kW	Y		\$30	\$30
Equal to or more than 80 kW and Less than 100 kW	Y		\$40	\$40
Equal to or more than 100 kW and Less than 120 kW	Y		\$50	\$50
Equal to or more than 120 kW and Less than 140 kW	Y		\$60	\$60
Equal to or more than 140 kW and Less than 160 kW	Y		\$70	\$70
Equal to or more than 160 kW and Less than 180 kW	Y		\$80	\$80
Equal to or more than 180 kW	Y		\$90	\$90



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Energy Suppliers				
Notes: These fees apply to energy suppliers interfacing with the Cooperative. These fees do not apply to members.				
Supplier Setup Fee – Standard Billing	Tariff	For suppliers choosing the standard-billing option	\$400	\$400
Supplier Setup Fee – Consolidated Billing	Tariff	For suppliers choosing the consolidated-billing option	\$480	\$480
Custom Programming	Tariff	Per hour	\$110	\$110
Consolidated Billing Fee	Tariff	Per account per month	\$0.60	\$0.60
Historical Hourly Interval Usage Data	Tariff	Per account per month, if available	\$25	\$25