

Briefly...

NHEC Board Election Results Online

Co-op members are voting this year to fill four seats on the NHEC Board of Directors. Voting closes June 8 and results of the election will be posted on our website (www.nhec.com) before the NHEC Annual Meeting on June 14. In a member-owned cooperative, you can make your voice heard. Thank you for voting!

Enroll in Peak Days, Win Cool Stuff!

NHEC offers a free, voluntary program called **Peak Days** that encourages members to reduce their usage during peak demand periods. Enroll in Peak Days before June 30 for your chance to win a new gas grill! Plus, you'll be entered to win cool prizes every time NHEC calls a Peak Event. Enroll now at: www.nhec.com/energy-management/peak-days/

Summer's Here, Check Your Usage!

The change of season usually means a change in your electric usage, especially when that first summer heatwave arrives. See the impact of air conditioning and other devices on your electric usage by downloading the SmartHub app for your mobile device or enrolling at www.nhec.com. Click or tap MY USAGE to view your monthly, daily or hourly usage.

Board of Directors Meetings

The NHEC Board of Directors regularly meets on the last Tuesday of each month. Please check the Board of Directors page on the Co-op web site at www.nhec.com or call Sharon Yeaton at **603.536.8801** to confirm the current month's time and location.

NHEC Board Approves \$4 Million in Capital Credit Payments

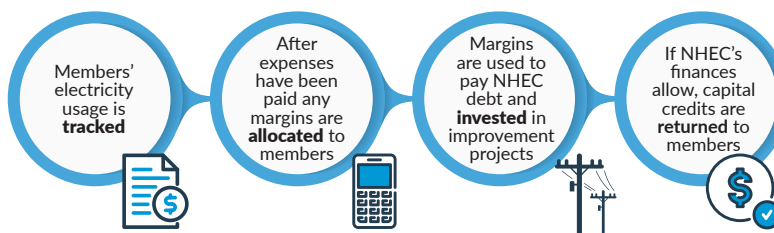
For the second consecutive year, the Co-op's Board of Directors has authorized the return of more than \$4 million in capital credit payments to members in 2022. Current NHEC members who received service in 2021 will see a bill credit on their July 2022 bills!



NHEC is a nonprofit cooperative that is owned by the members we serve. When the Co-op takes in more revenue than we spend, a portion of that 'profit' is allocated to the people who used the service that year and is returned to our member-owners. Keeping that money in the local economy helps support the Co-op, our communities and our members!

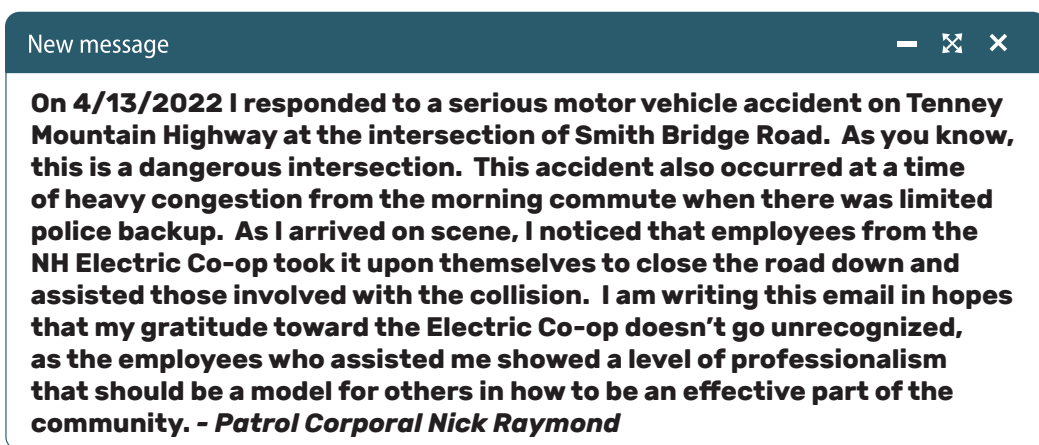
Sharing the success of NHEC with the people we serve is one of the biggest benefits of membership in a cooperative. Learn more about capital credit payments and the Cooperative Difference here: <https://www.nhec.com/capital-credits/>

How Capital Credits Work



Co-op In the Community

The email below was forwarded to us by Plymouth (NH) Police Chief Alex Hutchins, who praised the efforts of our line crews following a car accident just outside our Plymouth Headquarters. Whether they're on a pole in a winter storm or helping first responders, our lineworkers are trained to keep their cool under pressure and always put safety first!



Trouble Paying Your Bill? Call Us!

Life is expensive, especially these days, and it's not uncommon to fall behind on the monthly bills. At NHEC, we're here to help you keep up with your electric bills.

NHEC can refer you to several bill assistance programs or set up a payment arrangement that works for your budget.

CALL US if you receive a Disconnect Notice! It's less expensive for everyone and we can help you avoid the fees and other requirements that result from a disconnection.

FOR PAYMENT ASSISTANCE CALL (800) 698.2007; OR EMAIL SOLUTIONS@NHEC.COM.



Member carries a \$60 past due balance for 60 days or longer

Member gets Disconnect Notice but does not respond

Member is disconnected

- Member must pay total balance due to reconnect
- Charged \$165 reconnection fee (\$270 fee after 4 p.m.)
- Possible security deposit required



Member carries a \$60 past due balance for 60 days or longer

Member gets Disconnect Notice and calls NHEC

Member creates monthly payment arrangement with NHEC

Member pays off past due balance, no disconnection!

Herbicide Opt-out Form Available at NHEC.com

The use of selective herbicide treatments applied to undesirable vegetation is an important part of NHEC's efforts to keep our electric distribution system safe and reliable. We understand that some members would prefer to opt out of these treatments on their property. NHEC respects the wishes of our members and is now offering a convenient way they can opt out of these selective herbicide treatments on an annual basis.

To opt out of treatments for the calendar year, fill out and submit the form on our website: <https://www.nhec.com/nhec-herbicide-and-stump-treatment/>

Opt-out submissions are valid for the calendar year during which you submitted your request. For example, if you opt out in July 2022, you will need to resubmit your opt-out form in January 2023.

NHEC Hosts Lineworker Rodeo



Lineworkers from a dozen publicly-owned electric utilities tested their skills last month at our Plymouth Headquarters. The Northeast Public Power Association Lineworkers Rodeo is a fun day of competition and camaraderie that highlights teamwork, skill and safety. NHEC's Team 1 won 2nd place overall!



579 Tenney Mountain Hwy • Plymouth, NH 03264

For member service,
please call

800.698.2007 (8-5, M-F)
solutions@nhec.com

Report an Outage,
please call

800.343.6432
www.nhec.com